Downgrade to TCC Intl 3.2.0 – Install guide

1. Make sure you have read and agree with the Unsupported Software Disclaimer

2. Uninstall all potential Total Connect Comfort Intl app versions
   Settings => Apps => "Home" or "Comfort" => Uninstall

3. Click on the link provided in the FAQs from your phone (Google Chrome browser)

4. Warning message:
   a. This type of file can harm your device… => click "OK"
      OR
   b. Allow installation of apps from unknown sources => slide to enable

5. Wait for the download to be completed (this might take 2 -3 minutes)

6. When the download is done, go to:
   a. "Notification" (drag down the top menu) => click on the downloaded file
      OR
   b. "Downloads" folder => click on the downloaded file

7. Click on "install"

8. Wait for the installation (this might take 1 – 2 minutes)

9. Click on "open"

10. Login with your credentials or create an account

11. Double check if the app version is 3.2.0: information located in the app at the bottom of the left menu